



IELTS Enquiry on Results Form

Part A

Notes for candidates on the submission of Enquiries on Results (EOR)

- 1 You can choose to undertake an Enquiry on Results – which means having your IELTS test re-marked
You must make this request within six weeks of your test date. Your test will be sent to the head office of British Council or IDP: IA for re-marking by Senior Examiners
- 2 You can choose to have one or more parts of your test re-marked. The fee is the same regardless
- 3 You will be charged a fee as determined by the Test Partners. You will receive a full refund if your result is changed to a higher band score
- 4 Complete the form below and forward it with payment to the IELTS Administrator at your test centre. The IELTS centre can inform you of the required fee
- 5 The re-mark is done by trained Clerical Markers and senior examiners employed by British Council and IDP: IA
- 6 British Council / IDP: IA Head Office will notify your test centre of the re-mark result. Your result will normally be available in 2 to 21 days, depending on several factors including the number of sections requested for remark. If you have not received a response after 28 days, please contact your test centre.
- 7 You will receive an EOR letter stating your final result status. You will be required to return your previously issued Test Report Form if your result is changed before a new one can be issued. You should make all enquiries regarding the progress of your re-mark to your original test centre.

To be completed by the candidate

Test date:		Exam Type	
Exam venue:		Centre No: (Test location)	
Candidate name:		Candidate number:	
Email address:		Mobile No:	
Please tick the test/s to be re-marked:	Listening	Reading	Writing Speaking
Candidate signature: (e-signature or type your name)	Date:		

Continue to payment page



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Part B

Payment and required documents

Please use the payment link or the QR code to make a payment of AED 420.00

You will be charged a fee as determined by the Test Partners

You will receive a full refund if your result is changed to a higher band score





Documents required

Completed EOR form

Copy of the payment receipt

Please do not attempt to pay if

you did not take a test with the British Council OR your test date has passed the deadline - 6 weeks or older

<p><u>Abu Dhabi / Al Ain candidates</u></p> <p>If you have taken the exam in Abu Dhabi / Al Ain, please use the payment link below</p> <p><u>Click here to pay</u> (Abu Dhabi / Al Ain candidates)</p>  	<p><u>Dubai / Sharjah and Northern Emirates candidates</u></p> <p>If you have taken the exam in Dubai / Sharjah or Northern Emirates (Ajman, RAK, Fujairah, UAQ), please use the payment link below</p> <p><u>Click here to pay</u> (Dubai / Sharjah and Northern Emirates candidates)</p>  
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Alternatively, you may send the form to information@ae.britishcouncil.org

- Please attach a copy of the following to the email:
- Completed 'Enquiry on Results' form
- Payment receipt

For Official use only

Accounting Document		Posting Date:	
PayTabs Transaction Number		Card holder's name <i>If different to Candidate name</i>	